

### **NLP Process**

### **Text Processing**

Clean up the text to make it easier to use and more consistent to increase prediction accuracy later on

# Feature Engineering & Text Representation

Learn how to extract information from text and represent it numerically

### **Learning Models**

Use learning models to identify parts of speech, entities, sentiment, and other aspects of the text.



# **NLP Examples using Learning Models**

### **Spam Ham Classification**

Classifying emails into spam or ham

### **Sentiment Analysis**

Classifying tweets as negative or positive

#### **Generative Chatbot**

Creating a generative based medical chatbot





# **Spam Ham Classification - Emails**

Subject: naturally irresistible your corporate identity lt is really hard to recollect a company :	1
Subject: the stock trading gunslinger fanny is merrill but muzo not colza attainder and penultimate	1
Subject: unbelievable new homes made easy im wanting to show you this homeowner you have been pre	1
Subject: 4 color printing special	1

Classify emails as spam (1) or ham (0)

\*text processing: stemming, removed stopwords, removing special characters

\*feature engineering & text representation: bag of words model

\*learning model: multinomial naive bayes

#### Link to full project:

https://www.kaggle.com/balakishan77/spam-or-ham-email-classification



# **Other Applications**

Fake news detection

Text messages classification

Flower type

. . .

Really anything that can be categorized based on features





### **Sentiment Analysis - Tweets**

Classify Tweets as having positive, negative, or no sentiment

	Tweets	
0	@rogerfederer @RafaelNadal @Trevornoah Roger's	
1	I'm excited to team up with @rogerfederer agai	
2	As we conclude our foundation's second decade	
3	Thank you, Sue, for all of your contributions	
4	Game on! https://t.co/fhOOsAvqdc	

<sup>\*</sup>text processing: regex (remove hyperlinks, twitter handles, hashtags, retweets)



### **Sentiment Analysis - Tweets**

```
# Create a function to get the subjectivity
def getSubjectivity(text):
    return TextBlob(text).sentiment.subjectivity

# Create a function to get the polarity
def getPolarity(text):
    return TextBlob(text).sentiment.polarity

# Create two new columns 'Subjectivity' & 'Polarity'
df['Subjectivity'] = df['Tweets'].apply(getSubjectivity)
df['Polarity'] = df['Tweets'].apply(getPolarity)

# Show the new dataframe with columns 'Subjectivity' & 'Polarity'
df
```

\*feature engineering & text representation: get subjectivity & polarity scores

```
if score < 0:
    return 'Negative'
elif score == 0:
    return 'Neutral'
else:
    return 'Positive'</pre>
```

\*classification: based on subjectivity and polarity

#### Link to full project:

https://www.digitalocean.com/community/tutorials/how-to-perform-sentiment-analysis-in-python-3-using-the-natural-language-toolkit-nltk



# **Other Applications**

Any classification having to do with sentiment/emotions

Exp:

Yelp Reviews

Movie Reviews

**Emails** 





### **Generative Based Chatbot - Medical**

Generative models are not based on predefined responses but are based on seq 2 seq neural networks

#### Dataset:

```
{"tag": "noanswer",
   "patterns": [],
   "responses": ["Sorry, can't understand you", "Please give me more info", "Not sure I under
   "context": [""]
},
{"tag": "options",
   "patterns": ["How you could help me?", "What you can do?", "What help you provide?", "How
   "responses": ["I can guide you through Adverse drug reaction list, Blood pressure tracking
   "context": [""]
},
{"tag": "adverse_drug",
   "patterns": ["How to check Adverse drug reaction?", "Open adverse drugs module", "Give me
   "responses": ["Navigating to Adverse drug reaction module"],
```



### **Generative Based Chatbot - Medical**

\*text processing: lemmatizing, lower each word, and remove duplicates

\*feature engineering & text representation: bag of words model

\*learning model: Sequential model (seq 2 seq) with 3 layers

Link to full project: <a href="https://drive.google.com/file/d/1763Y5zy7HmRYsOoBLQgUxQRGY6xCgQiN/view">https://drive.google.com/file/d/1763Y5zy7HmRYsOoBLQgUxQRGY6xCgQiN/view</a>



### **Other Applications**

Other Chatbots

Email word recommendation

. . .

Anything that has text output based off on text input

